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October 28, 2009

## VIA ELECTRONIC FILING

The Honorable Charles L. A. Terreni  
Chief Clerk and Administrator  
The Public Service Commission of South Carolina  
101 Executive Center Drive  
Columbia, South Carolina 29210

Re: • Formal Complaint of Carolyn L. Cook  
• **Hearing Request Pursuant to § 58-5-270, S.C. Code Ann. (1976, as amended)**

Dear Mr. Terreni:

The undersigned are attorneys of record for Carolyn L. Cook.

You will recall that Mrs. Cook filed a Complaint with the Public Service Commission of South Carolina (hereinafter as the, "Commission") on March 27, 2009. Thereafter, that Complaint was referred to the South Carolina Office of Regulatory Staff (hereinafter as, "ORS") by your staff, via correspondence dated March 27, 2009. Thereafter, counsel for ORS corresponded with you concerning Mrs. Cook's Complaint on April 2, 2009. Thereafter, Richard Whitt wrote you concerning Mrs. Cook's Complaint on April 17, 2009 (see, enclosed Exhibit "A" for your ready-reference).

After Richard Whitt's correspondence of April 17, 2009 and based on our review of the E-Filings at the Commission, no further action was taken by the Commission on the Carolyn L. Cook Complaint. Because the Commission took no action on the Carolyn L. Cook Complaint,

we have waited until the Happy Rabbit Complaint was concluded to commence further discovery in the Carolyn L. Cook Complaint. Based on the forgoing, we are prepared to move forward with discovery.

Respectfully submitted,

/s/

Timothy F. Rogers  
Richard L. Whitt  
Jefferson D. Griffith, III

RLW/krc  
Enclosure

cc: John M. S. Hoefer, Esquire  
Nanette S. Edwards, Esquire

## **Exhibit "A"**

1. **March 27, 2009** – The Commission received the formal Complaint of Carolyn L. Cook, dated March 25, 2009, via hand delivery to the Commission.
2. **March 27, 2009** – The Commission's staff forwarded Carolyn L. Cook's formal Complaint to ORS, via U.S. Mails.
3. **April 2, 2009** – Counsel for ORS wrote to you with her initial statement as to Carolyn L. Cook's formal Complaint, via Electronic Filing into Docket 2008-360-S.
4. **April 17, 2009** – Richard L. Whitt, wrote to you to request a Hearing on Mrs. Cook's behalf, via Electronic Filing into Docket 2008-360-S.